

Transferring Domains From Gandi

This registrar can accept transfers from any registrar. With our Rapid Transfer System domain transfers can often be completed in as little as five days or less. Note that some transfers may take up seven days to complete.

To transfer a domain from Gandi to this registrar, you will need the following information:

- ✓ Domain status – Locked or Active
- ✓ Administrative contact for registered domain
- ✓ Authorization or EPP code (.com, .net, .org, .biz, .name, and .info TLDs only).

If you do not have that information on hand, you can obtain it from Gandi. Note that the domain transfer cannot succeed unless the domain name is unlocked, the administrative e-mail address is valid, and the correct authorization code is provided (for .com, .net, .org, .biz, .name, and .info domains).

See below for a description of the specific elements and issues involved in transferring a domain from Gandi to this registrar.

Unlocking Domain

Domains registered with Gandi may have been set to “Lock” or “Transfer Prohibited” status. Domain locking locks a domain at the registry level and serves to prevent unauthorized transfers of your domain. Before a domain transfer is requested, the lock must be removed from the domain.

To unlock your domain and enable transfer, point your browser to www.gandi.net/admin/domain/change?l=en and log in to your Gandi account using your user ID and password; then locate and unlock the domain in question. Note that only the administrative contact can unlock a domain.

Note that it may take 24 hours before our system recognizes the status change.

The Importance of the Administrative Domain Contact

The administrative contact is one of the four contacts listed in the Whois database for a registered domain. The contact information is defined by the registrant. As part of the domain transfer process, we will send a transfer-approval e-mail message to the domain's administrative contact listed in the Whois database. The e-mail message contains the Transaction ID and Security Code that enable the administrative contact to approve the transfer.

If you have just removed the lock from a domain registered with directNIC (the “unlock” procedure is described above), 24 hours should elapse before the administrative contact responds to the transfer approval e-mail message, as it can take up to 24 hours before our system recognizes changes to the domain's Whois information.

Any attempt to respond to the transfer approval message before the status change has been completed will result in transfer failure. You will receive an instant e-mail notification of the failed transfer.

Changing Administrative Contact Information

If you need to alter the contact information for your domain's administrative contact, please proceed thus (note that only the domain's administrative contact may perform such revisions):

1. Log in to your Gandi account at www.gandi.net/admin/domain/change?l=en.
2. On the account administration page, use the “Modify parameters of a domain name” tool to update the administrative contact information for your domain.

Note that it may take up to 24 hours for the changes to take effect.

Authorization Code

In order to transfer a .com, .net, .biz, .info, .org, or .name domain name you will need an authorization code. An authorization code is a unique code assigned by registrars to .com, .net, .biz, .us, .info, and .org domain names at the time of registration.

To obtain the authorization key for a .com, .net, .biz, .info, .org, or .name:

1. Log in to your Gandi account at www.gandi.net/admin/domain/change?l=en.
2. On the account administration page, open the “Modify parameters of a domain name” tool.

3. On the domain-modification page, you will find the authorization code on the right, just above your name and address.

Transferring Domain

Assuming that the above issues are in order, the domain transfer process proceeds thus:

To transfer a domain to this registrar:

1. Advise the domain's administrative contact that the domain name is being transferred.
2. We will e-mail the administrative contact by the next business day with instructions on how to approve the transfer.
3. Once the administrative contact has approved the domain transfer, we will send a transfer request to the registry. If the domain's administrative contact does not have access to the account from which the transfer request was purchased, the recipient of the e-mail request must forward the Transaction ID and Security Code to someone who does. These codes must be entered on the Pending Domain Transfer screen in your account in order to approve the transfer. Once the Transaction ID and Security Code are successfully entered, we will request the transfer at the registry. The registrar of record then has five (5) calendar days to deny the transfer. If the registrar of record does not deny the transfer, the transfer is automatically approved.
4. The registry will contact Gandi via e-mail.
5. Gandi will notify the administrative contact of the transfer via e-mail. No action is required unless you wish to stop the transfer.
6. Gandi will send an acceptance or rejection notice to the registry. If the registrar fails to deny the transfer within five days, the registry will move the domain registration to this registrar.
7. The registry will notify us of the acceptance or rejection.
8. We will inform you via e-mail that the transfer is complete.

Should the domain transfer fail, we will notify you via e-mail. You may resubmit your transfer request if the transfer fails. However, to ensure that the information listed in your transfer request remains valid, you will have 30 days from the time of your purchase to complete the transfer.