Transferring Domains From iHoldings, Inc. aka DotRegistrar

This registrar can accept transfers from any registrar. With our Rapid Transfer System domain transfers can often be completed in as little as five days or less. Note that some transfers may take up seven days to complete.

To transfer a domain from iHoldings, Inc. aka DotRegistrar to this registrar, you will need the following information:

✔ Domain status – Locked or Active

✔ Administrative contact for registered domain

✔ Authorization or EPP code (.com, .net, .org, .biz, and .info TLDs only).

If you do not have that information on hand, you can obtain it from DotRegistrar. Note that the domain transfer cannot succeed unless the domain name is unlocked, the administrative e-mail address is valid, and the correct authorization code is provided (for .com, .net, .org, .biz, and .info domains).

See below for a description of the specific elements and issues involved in transferring domains from DotRegistrar to this registrar.

Unlocking Domain

Domains registered with DotRegistrar may have been placed in "Protect Your Domains" status to prevent unauthorized transfers. This status is displayed as "Registrar-Lock" at the registry. Before a domain transfer is requested, the lock must be removed and the registry status verified as "Active."

To unlock domain and enable domain transfer:

1. Log in to your DotRegistrar account using your user name and password.

2. Uncheck the "Protect Your Domains" option.

3. The domain lock will be removed.

Note that it may take 24 hours before our system recognizes the status change.

The Importance of the Administrative Domain Contact

The administrative contact is one of the four contacts listed in the Whois database for a registered domain. The contact information is defined by the registrant. As part of the domain transfer process, we will send a transfer-approval e-mail message to the domain's administrative contact listed in the Whois database. The e-mail message contains the Transaction ID and Security Code that enable the administrative contact to approve the transfer.

If you have just removed the lock from a domain registered with DotRegistrar (the "unlock" procedure is described above), 24 hours should elapse before the administrative contact responds to the transfer approval e-mail message, as it can take up to 24 hours before our system recognizes changes to the domain's Whois information.

Any attempt to respond to the transfer approval message before the status change has been completed will result in transfer failure. You will receive an instant e-mail notification of the failed transfer.

Changing Administrative Contact Information

If you need to alter the contact information for your domain's administrative contact, please proceed thus:

1. Log in to your DotRegistrar account with your user name and password.

2. Click on the domain whose contact information you wish you wish to update.

3. Click "Modify."

4. Scroll down to the "Admin Contact Info" section.

5. Enter applicable changes.

6. Click "Save Changes for THIS Domain."

Note that it may take up to 24 hours before our system recognizes the changes.

Authorization Code

In order to transfer a .com, .net, .biz, .info, .name, .org, or .us domain name you will need

an authorization code. An authorization code is a unique code assigned by registrars to .com, .net, .biz, .info, .and .org domain names at the time of registration.

To obtain the authorization code for your domain you must log in to your DotRegistrar account and assign the authorization code using the "Domains to Transfer-Out" option.

Transferring Domain

Assuming that the above issues are in order, the domain transfer process proceeds thus:

To transfer a domain to this registrar:

1. Advise the domain's administrative contact that the domain name is being transferred.

2. We will e-mail the administrative contact by the next business day with instructions on how to approve the transfer.

3. Once the administrative contact has approved the domain transfer, we will send a transfer request to the registry. If the domain's administrative contact does not have access to the account from which the transfer request was purchased, the recipient of the e-mail request must forward the Transaction ID and Security Code to someone who does. These codes must be entered on the Pending Domain Transfer screen in your account in order to approve the transfer. Once the Transaction ID and Security Code are successfully entered, we will request the transfer at the registry. The registrar of record then has five (5) calendar days to deny the transfer. If the registrar of record does not deny the transfer, the transfer is automatically approved.

4. The registry will contact DotRegistrar via e-mail.

5. DotRegistrar will send an acceptance or rejection notice to the registry. If the registrar fails to deny the transfer within five days, the registry will move the domain registration to this registrar.

6. The registry will notify us of the acceptance or rejection.

7. We will inform you via e-mail that the transfer is complete.

Should the domain transfer fail, we will notify you via e-mail. You may resubmit your transfer request if the transfer fails. However, to ensure that the information listed in your transfer request remains valid, you will have 30 days from the time of your purchase to complete the transfer.